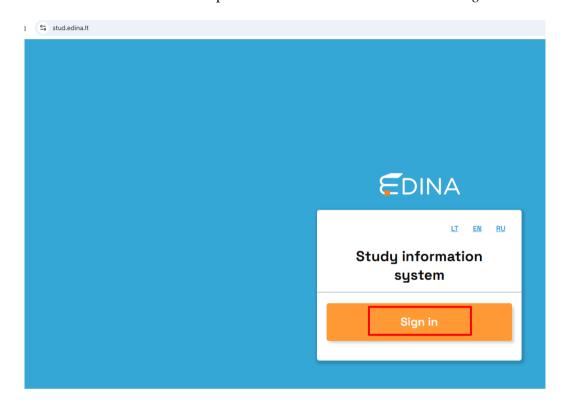
SUBMITTING A STUDENT REQUEST THROUGH THE STUDY MANAGEMENT SYSTEM (next - SMS)

Students can log in to the SMS self-service from any computer with internet access. It is recommended to use Internet Explorer, Mozilla Firefox browsers.

- 1. Login process:
- 1.1. Enter the SMS address in the browser: https://stud.edina.lt. You need to click the *Sign in* button.



1.2. Select from the list Kaunas College.



1.3. In this window, the student must enter their go.kauko.lt email user names up to the @ symbol (e.g. titas.titxxx) and password. After entering the login details, click the *Login* button.



Enter your username and password

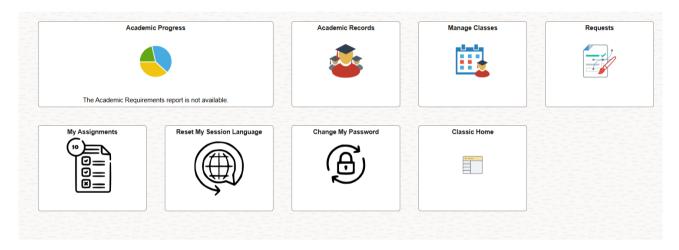
A service has requested you to authenticate yourself. Please enter your username and password in the form below.



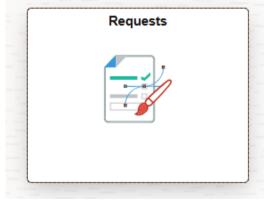
Help! I don't remember my password.

Without your username and password you cannot authenticate yourself for access to the service. There may be someone that can help you. Consult the help desk at your organization!

1.4. Opens the student self-service home page.



1.5. If you want to submit a request, click *Requests*.

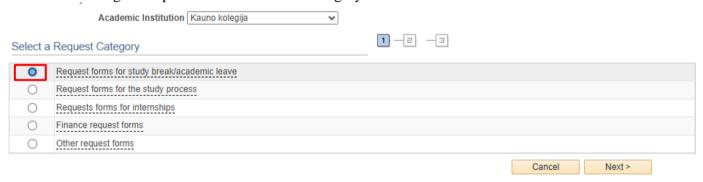


2. A window opens displaying submitted requests. To submit a new request, click *Create New Request*.

My Requests

Request Number	Request Category	Request Type	Request Date	Status	Status Date
256	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.07.03	Submitted	2025.07.03
254	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.05.24	In process	2025.05.24
253	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.05.24	In process	2025.05.24
252	Other request forms	Free-form request	2025.05.24	Updated	2025.05.24
251	Finance request forms	Request to the award of a one-time scholarship	2025.05.24	Submitted	2025.05.24
250	process	Request for credit for completed study course/module	2025.05.24	Updated	2025.05.24
249	Request forms for the study process	Request for credit for completed study course/module	2025.04.30	Submitted	2025.04.30
244	Other request forms	Free-form request	2024.12.27	Updated	2025.04.15
241	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.05.24	Completed	2025.05.24
240	Request forms for study break/academic leave	Request to grant a study break	2024.12.17	Completed	2025.05.24
239	Request forms for study break/academic leave	Request to grant/extend an academic leave	2024.12.16	Updated	2024.12.17
238	Other request forms	Request for a certificate	2024.12.16	Updated	2025.01.07
237	Other request forms	Request for a certificate	2024.12.16	Returned for updating	2024.12.17
	Finance request forms	Request to the award of a one-time scholarship	2024.12.16	Updated	2025.05.24
235	Request forms for the study process	Request for removal from the student list	2024.12.16	Returned for updating	2024.12.17

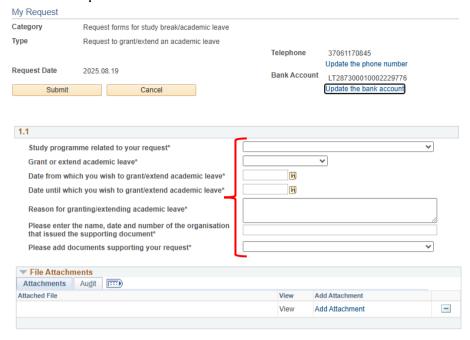
3. The list of categories opens. Select the desired category and click *Next*.



4. Next, choose the request type and click *Next*.

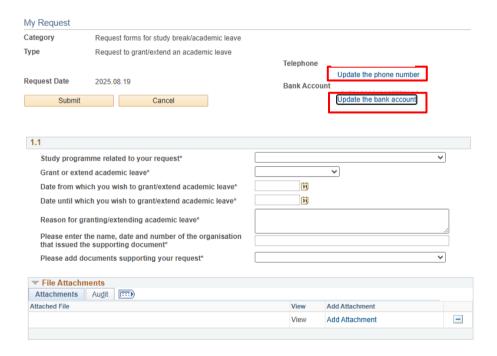


5. Fill in the required fields and select the relevant information.



All fields marked with an asterisk must be completed*.

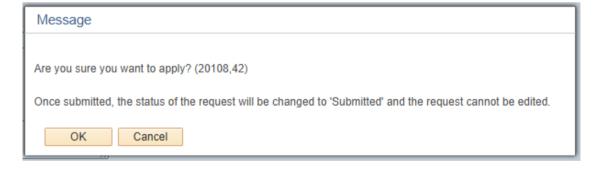
6. Update personal information if needed (e.g., phone number, bank account details).



7. After filling in all fields, click the *Submit* button.

My Request						
Category	Request forms for study break/academic leave					
Туре	Request to grant/extend an academic leave					
Request Date Subm	2025.08.19 iit Cancel		elephone ank Accour	37061170845 Update the phone number LT287300010002229776 Update the bank account		
1.1	gramme related to your request*	Automatik	ka ir robotika		7	
, , ,	rannine related to your request*	pratesti				
			O Philip	*		
Date from	which you wish to grant/extend academic leave*	2025.08.1				
Date until v	which you wish to grant/extend academic leave*	2025.08.1	9			
Reason for	granting/extending academic leave*	XXX				
	er the name, date and number of the organisation I the supporting document*	XXX				
Please add	documents supporting your request*	Karinę tar	rnybą patvirti	nantis dokumentas 🔻	•	
▼ File Attac	hments					
Attachments	Audit FFFF					
Attached File	- · · · · · · · · · · · · · · · · · · ·		View	Add Attachment		
			View	Add Attachment	_	

- 7.1. After clicking the Submit button, a message will appear asking to confirm the submission of the request:
- by selecting OK, the request will be submitted and cannot be edited;
- by selecting Cancel, the request can still be edited.



8. After submission, the request is added to the main request list with a 'Submitted' status.

My Requests

					View All 2
Request Number	Request Category	Request Type	Request Date	Status	Status Date
258	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.08.19	Submitted	2025.08.19
256	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.07.03	Submitted	2025.07.03
254	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.05.24	In process	2025.05.24
253	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.05.24	In process	2025.05.24
252	Other request forms	Free-form request	2025.05.24	Updated	2025.05.24

8.1. The submission date of the request does not change. The status date will change depending on the actions taken by the responsible staff (in process, under review, etc.).

My Requests

					View All 🗇
Request Number	Request Category	Request Type	Request Date	Status	Status Date
	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.08.19	Submitted	2025.08.19
256	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.07.03	Submitted	2025.07.03
254	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.05.24	In process	2025.05.24
253	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.05.24	In process	2025.05.24
252	Other request forms	Free-form request	2025.05.24	Updated	2025.05.24

9. To view a submitted request, click the name of the specific *Request Type*.

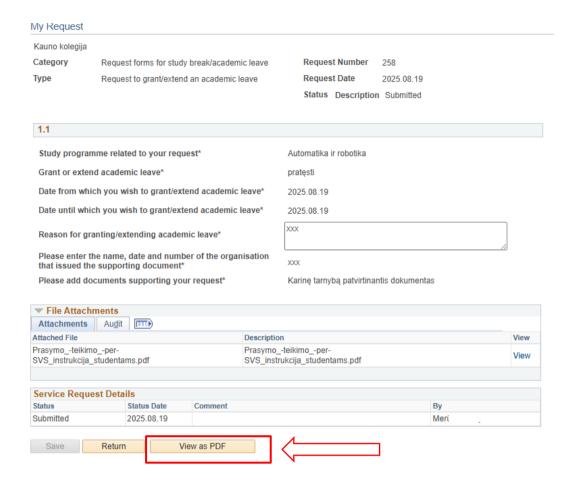
My Requests

					View All 2
Number	Request Category	Request Type	Request Date	Status	Status Date
258	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.08.19	Submitted	2025.08.19
	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.07.03	Submitted	2025.07.03
254	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.05.24	In process	2025.05.24
	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.05.24	In process	2025.05.24
252	Other request forms	Free-form request	2025.05.24	Updated	2025.05.24

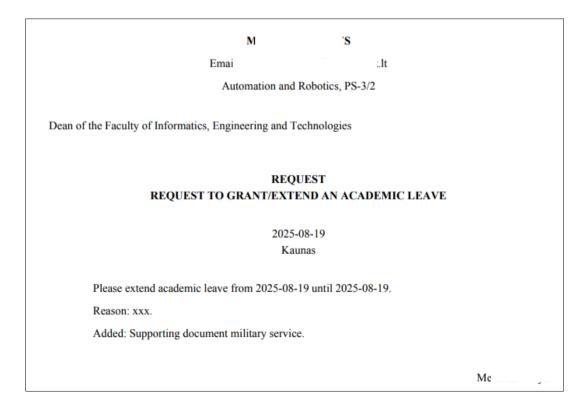
9.1. A read-only request form window opens.

Kauno kolegija	а			
Category	Request forms for stu-	dy break/academic leave	Request Number 258	
Туре	Request to grant/exter	nd an academic leave	Request Date 2025.08.19	
			Status Description Submitted	
1.1				
Study progr	amme related to your red	uest*	Automatika ir robotika	
Grant or ext	end academic leave*		pratęsti	
Date from w	hich you wish to grant/e	tend academic leave*	2025.08.19	
Date until which you wish to grant/extend academic leave*			2025.08.19	
Reason for granting/extending academic leave*			xxx	
	r the name, date and num the supporting document		XXX	
Please add (documents supporting yo	our request*	Karinę tarnybą patvirtinantis dokumentas	
▼ File Attac	chments			
Attachments	s Au <u>d</u> it			
Attached File		Description	on	View
Prasymoteik SVS_instrukcij	imoper- ia_studentams.pdf		teikimoper- trukcija_studentams.pdf	View
	uest Details			
Status	Status Date	Comment	Ву	
Submitted	2025.08.19		Meri	

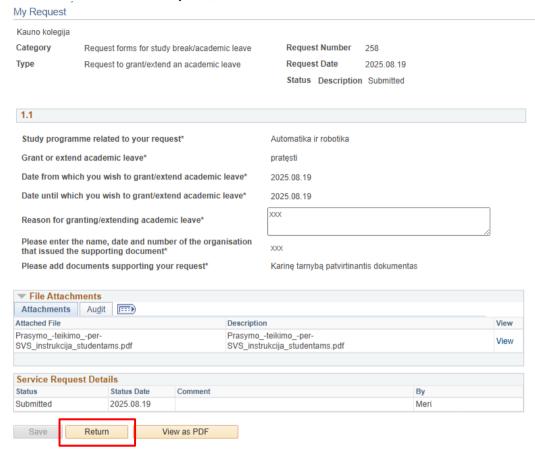
10. If you need to download or print the request form, click the View as PDF button.



10.1. The request opens in PDF format. This is only a copy of the submitted request. The request has not yet been registered in SVS as received.



11. To return to the list of requests, click the *Return* button.



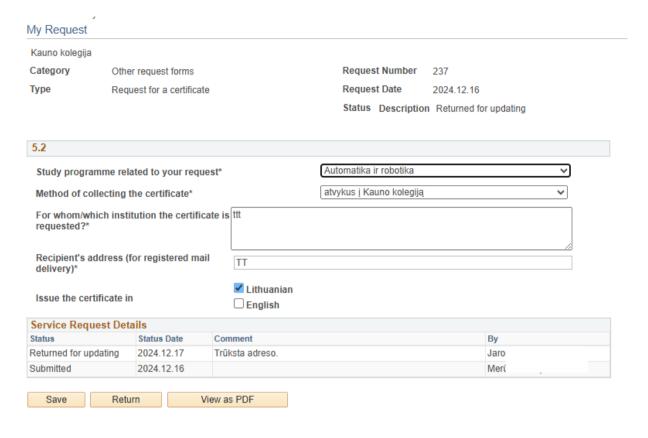
12. A request can be returned if information is missing or additional details are required.

244	Other request forms	Free-form request	2024.12.27	Updated	2025.04.15
241	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.05.24	Completed	2025.05.24
240	Request forms for study break/academic leave	Request to grant a study break	2024.12.17	Completed	2025.05.24
239	Request forms for study break/academic leave	Request to grant/extend an academic leave	2024.12.16	Updated	2024.12.17
238	Other request forms	Request for a certificate	2024.12.16	Updated	2025.01.07
237	Other request forms	Request for a certificate	2024.12.16	Returned for updating	2024.12.17
236	Finance request forms	Request to the award of a one-time scholarship	2024.12.16	Updated	2025.05.24

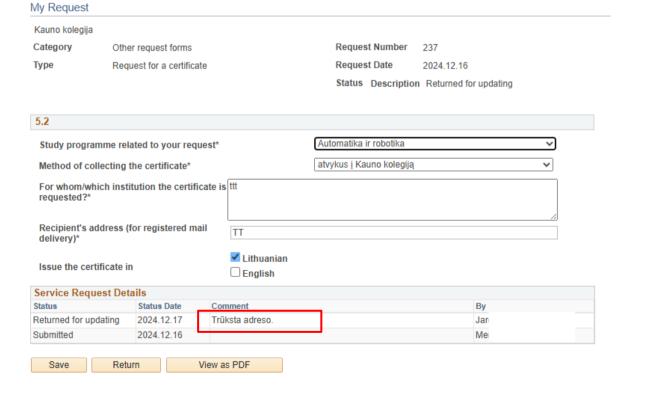
12.1. If a request is returned and you want to edit it, select the request with the status *Returned for updating* (click on the *Request Type* name).

244	Other request forms	Free-form request	2024.12.27	Updated	2025.04.15
	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.05.24	Completed	2025.05.24
	Request forms for study break/academic leave	Request to grant a study break	2024.12.17	Completed	2025.05.24
239	Request forms for study break/academic leave	Request to grant/extend an academic leave	2024.12.16	Updated	2024.12.17
238	Other request forms	Request for a certificate	2024.12.16	Updated	2025.01.07
237	Other request forms	Request for a certificate	2024.12.16	Returned for updating	2024.12.17
236	Finance request forms	Request to the award of a one-time scholarship	2024.12.16	Updated	2025.05.24

12.2. A request form window opens for editing.



13. The request is edited according to the administrator's Comment.



13.1. After updating the necessary fields, click the *Save* button.

My Request			
Kauno kolegija			
Category	Other request forms		Request Number 237
Туре	Request for a certifica	te	Request Date 2024.12.16
			Status Description Returned for updating
5.2			
Study programn	ne related to your requ	uest*	Automatika ir robotika 💙
Method of collec	ting the certificate*		atvykus į Kauno kolegiją
For whom/which requested?*	n institution the certifi	cate is ttt	
Recipient's addr delivery)*	ress (for registered ma	ail TT	
Issue the certific	cate in	✓ Lithuanian ☐ English	
Service Reques	t Details		
Status	Status Date	Comment	Ву
Returned for updat	ing 2024.12.17	Trūksta adreso.	Jaros
Submitted	2024.12.16		Merū

- 13.2. After clicking *Save*, a message will appear asking to confirm saving the request:
- by selecting Yes, the request will be saved, its status will change to Updated, and it can no longer be edited;
- by selecting *No*, the request can still be edited.



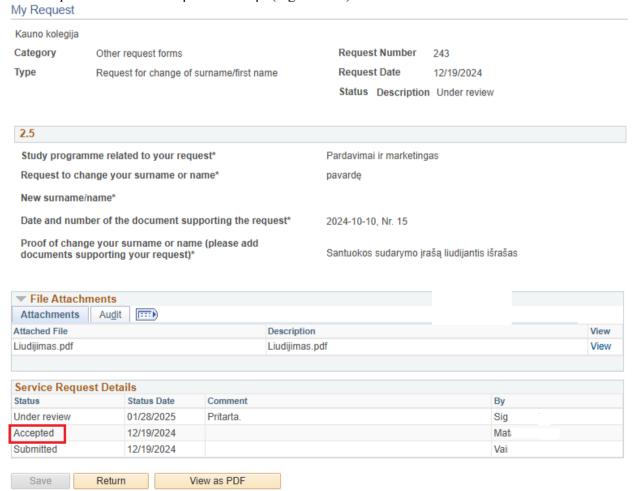
14. After submitting the corrected request, its status changes to Updated.



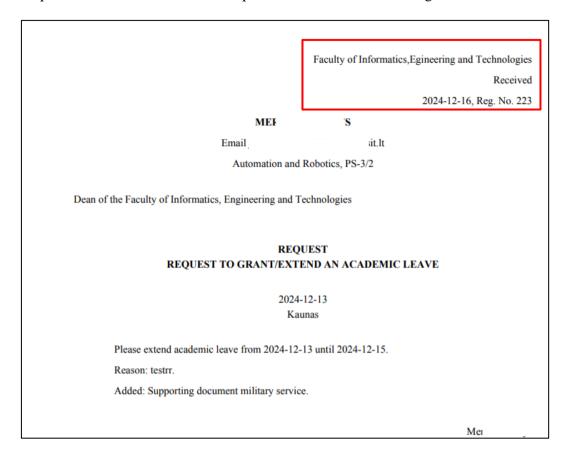
14.1. Opening a request marked as *Updated* shows that it has been submitted.

Kauno kolegija	a					
Category	Othe	r request forms		Request Number	237	
Туре	Requ	est for a certificat	e	Request Date	2024.12.16	
				Status Description	Updated	
5.2						
Study progra	amme rel	lated to your req	uest*	Automatika ir robotika		
Method of co	ollecting	the certificate*		atvykus į Kauno kolegiją	l	
requested?*		itution the certif				
Recipient's	address (for registered m	all delivery)* TT			
Issue the ce	rtificate i	n	Lithuanian English			
Service Req	uest Det					
Status		Status Date	Comment			Ву
Jpdated		2025.08.19				Mer
	pdating	2024.12.17	Trūksta adreso.			Jarc
Returned for u Submitted		2024.12.16				Mer

15. When the request status changes to *Accepted*, it means your request has been officially registered. The date of the *Accepted* status is the request's receipt (registration) date.



15.1. Now the request statement shows that the request has been received and registered.



16. A registered request may later be assigned one of the following statuses:

Create New Request

• *Under review*. In this status, the request is being examined by the responsible staff, who will decide whether the request can be approved or not.

					View All [2
Request Number	Request Category	Request Type	Request Date	Status	Status Date
	Other request forms	Request for change of surname/first name	12/19/2024	Under review	01/28/2025
242	Request forms for the study process	Request for credit for completed study course/module	12/18/2024	In process	05/26/2025

• Rejected. This status indicates that the submitted request has been denied and will not be fulfilled.

					View All 2
Request Number	Request Category	Request Type	Request Date	Status	Status Date
	Request forms for the study process	Request for credit for completed study course/module	05/30/2025	Submitted	05/30/2025
248	Request forms for the study process	Request for free attendance of study sessions	03/26/2025	Updated	04/22/2025
217	Request forms for study break/academic leave	Request to grant/extend an academic leave	11/11/2024	Completed	05/24/2025
216	Request forms for study break/academic leave	Request to grant/extend an academic leave	11/08/2024	Rejected	11/08/2024

• *In process*. This status indicates that the responsible staff are performing the necessary actions to fulfill the request.

My Requests

View 15							
Request Number	Request Category	Request Type	Request Date	Status	Status Date		
	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.08.19	Submitted	2025.08.19		
256	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.07.03	Submitted	2025.07.03		
234	break/academic leave	Request to grant/extend an academic leave	2025.05.24	In process	2025.05.24		
253	Request forms for study break/academic leave	Request to grant/extend an academic leave	2025.05.24	In process	2025.05.24		
252	Other request forms	Free-form request	2025.05.24	Updated	2025.05.24		

• Completed. This status indicates that the request has been fully carried out and all processing steps are finished.

214	Request forms for the study process	Request for free attendance of study sessions	2024.09.26	In process	2024.09.30
213	Request forms for the study process	Request for free attendance of study sessions	2024.10.02	Submitted	2024.10.02
212	Request forms for the study process	Request for removal from the student list	2024.09.26	Completed	2024.10.02
211	Request forms for study break/academic leave	Request to grant/extend an academic leave	2024.09.26	Accepted	2024.09.26
210	Other request forms	Free-form request	2024.09.26	Accepted	2024.09.26
209	Finance request forms	Request to the award of a one-time	2024.09.26	Submitted	2024.09.26

17. If you have any technical problems filling out the request, you can write to Study Management System Development Specialist Milda Aužbikavičienė <u>milda.auzbikavičiene@kaunokolegija.lt</u>