

TOURISM AND HOTEL MANAGEMENT: STUDENTS SURVEY RESULTS

2023–2024 y. Autumn semester

REFERENCE PERIOD:

From October 2023 to January 2024

AIM:

To study the *Tourism and Hotel Management* students' the opinion on study modules their quality, and teaching.

QUESTIONNAIRE:

Students studying at *Tourism and Hotel Management* study programme evaluated the quality of study modules according to 14 criteria. Rating scale: *Strongly Agree; Agree; Neither Agree nor Disagree; Disagree; Strongly Disagree*. Thirteen completed questionnaires were received.

SURVEY RESULTS (N=13):

Evaluation criteria	Rating scale				
	Strongly agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The goals of the module are clearly defined	15 %	31 %	39 %	15 %	0 %
The theory is based on practical examples	31 %	54 %	8 %	7 %	0 %
The criteria for assessing the achievement of learning outcomes were clear and understandable	31 %	23 %	31 %	15 %	0 %
The final assignments provided an opportunity to demonstrate the knowledge and skills acquired during the module	38 %	31 %	31 %	0 %	0 %
The study module materials and learning resources contributed to the acquisition of new knowledge and skills	23 %	54 %	15 %	8 %	0 %
Self-study work (integrated project) was beneficial	15 %	46 %	8 %	23 %	8 %
The lecturer worked according to the timetable (starting and finishing classes on time, not missing them, etc.).	57 %	29 %	2 %	6 %	6 %
Consistent and clear teaching of the module according to the planned plan	49 %	24 %	20 %	4 %	3 %
Lecture time is used effectively	47 %	27 %	14 %	10 %	2 %
The module used various teaching/learning methods (e.g. problem-based learning, case studies, project-based activities, creative tasks, group work, etc.)	47 %	22 %	16 %	12 %	3 %
The relationship between the lecturers and students of the module was respectful and ethical; the favourable psychological climate prevailed	63 %	27 %	0 %	6 %	4 %
The methodological material of the module was available in a virtual learning environment (Moodle)	59 %	35 %	2 %	2 %	2 %
Students were given feedback on their work (discussing the results of assignments, self-study work, etc.)	43 %	22 %	12 %	18 %	5 %
Helpful and timely consultations	37 %	29 %	16 %	14 %	4 %

Tourism and Hotel Management study programme students have a positive perception of the study modules and the quality of their teaching in the autumn semester of 2023-2024, as shown by 75 % of the students who participated in the survey agreeing with the evaluation criteria. For more information on the measures that have been implemented in response to the views expressed by students, see the *You Said We Did* section.