OFFICE ADMINISTRATION: STUDENTS SURVEY RESULTS



2022–2023 y. Autumn semester

REFERENCE PERIOD:

October 2022 and January 2023

AIM:

To study the *Office Administration* students' the opinion on study modules their quality, and teaching.

QUESTIONNAIRE:

Students studying at Office Administration study programme evaluated the quality ofstudy modules according to 14 criteria. Rating scale: Strongly Agree; Agree; Neither Agree nor Disagree; Disagree; Strongly Disagree. Thirty completed questionnaires were received.

SURVEY RESULTS (N=30):

Evaluation criteria	Rating scale				
	Strongly agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The goals of the module are clearly defined	40 %	43 %	14 %	3 %	0 %
The theory is based on practical examples	50 %	40 %	7 %	3 %	0 %
The criteria for assessing the achievement of learning	50 %	30 %	10 %	7 %	3 %
outcomes were clear and understandable.					
The final assignments provided an opportunity to	37 %	47 %	16 %	0 %	0 %
demonstrate the knowledge and skills acquired during the					
acquisition of new knowledge and skills					
The study module materials and learning resources	53 %	37 %	10 %	0 %	0 %
contributed to the acquisition of new knowledge and skills					
Self-study work (integrated project) was beneficial	53 %	20 %	20 %	0 %	0 %
The lecturer worked according to the timetable (starting	75 %	17 %	0 %	5 %	3 %
and finishing classes on time, not missing them, etc.).					
Consistent and clear teaching of the module according to	65 %	19 %	5 %	6 %	5 %
the planned plan					
Lecture time is used effectively	63 %	25 %	6 %	4 %	2 %
The lecturer used various teaching methods that activate	61 %	22 %	7 %	7 %	3 %
participation in the lecture					
The relationship between the lecturers and students of the	68 %	22 %	7 %	1 %	2 %
module was respectful and ethical; the favourable					
psychological climate prevailed					
The methodological material of the module was available	75 %	19 %	3 %	0 %	3 %
in a virtual learning environment (Moodle)					
Students were given feedback on their work (discussing	57 %	21 %	12 %	5 %	5 %
the results of assignments, self-study work, etc.)					
Helpful and timely consultations	58 %	26 %	10 %	4 %	2 %

Office Administration study programme students have a positive perception of the study modules and the quality of their teaching in the autumn semester of 2022-2023, as shown by 86 % of the students who participated in the survey agreeing with the evaluation criteria. For more information on the measures that have been implemented in response to the views expressed by students, see the You Said We Did section.