

TOURISM AND HOTEL MANAGEMENT: STUDENTS SURVEY RESULTS

2020–2021 y. Autumn semester

REFERENCE PERIOD:

February 2021

AIM:

To study the *Tourism and Hotel Management* students' opinion on study courses / modules and the quality of their teaching.

QUESTIONNAIRE:

Students studying at *Tourism and Hotel Management* study programme evaluated the quality of study courses / modules according to 14 criteria. Rating scale: *Strongly Agree; Agree; Neither Agree nor Disagree; Disagree; Strongly Disagree*. Eighty-one completed questionnaires were received.

SURVEY RESULTS (N=81):

Evaluation criteria	Rating scale				
	Strongly agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The goals of the course/module are clearly defined	57 %	28 %	10 %	2 %	2 %
The theory is based on practical examples	56 %	31 %	10 %	4 %	0 %
The criteria for assessing the achievement of learning outcomes were clear and understandable	51 %	32 %	9 %	7 %	1 %
The final assignments provided an opportunity to demonstrate the knowledge and skills acquired during the module	53 %	32 %	11 %	2 %	1 %
The study course/module materials and learning resources contributed to the acquisition of new knowledge and skills	56 %	27 %	15 %	1 %	1 %
Self-study work (integrated project) was beneficial	42 %	41 %	11 %	5 %	1 %
The lecturer worked according to the timetable (starting and finishing classes on time, not missing them, etc.).	61 %	28 %	7 %	3 %	0 %
Consistent and clear teaching of the module according to the planned plan	54 %	29 %	12 %	5 %	0 %
Lecture time is used effectively	56 %	25 %	16 %	2 %	1 %
The course/module used various teaching/learning methods to activate participation in the lecture	44 %	34 %	13 %	7 %	2 %
The relationship between the lecturers and students of the module was respectful and ethical; the favourable psychological climate prevailed	67 %	25 %	8 %	0 %	0 %
The methodological material of the course/module was available in a virtual learning environment (Moodle)	68 %	24 %	5 %	2 %	0 %
Students were given feedback on their work (discussing the results of assignments, self-study work, etc.)	49 %	28 %	18 %	5 %	0 %
Helpful and timely consultations	48 %	33 %	17 %	2 %	0 %

Tourism and Hotel Management study programme students have a positive perception of the study courses / modules and the quality of their teaching in the autumn semester of 2020-2021, as shown by 84% of the students who participated in the survey agreeing with the evaluation criteria. For more information on the measures that have been implemented in response to the views expressed by students, see the *You Said We Did* section.