

TOURISM AND HOTEL MANAGEMENT: STUDENTS SURVEY RESULTS

2018–2019 y. Spring semester

REFERENCE PERIOD:

June 2019

AIM:

To study the *Tourism and Hotel Management* students' opinion on study courses / modules and the quality of their teaching.

QUESTIONNAIRE:

Students studying at *Tourism and Hotel Management* study programme evaluated the quality of study courses / modules according to 13 criteria. Rating scale: *Strongly Agree; Agree; Neither Agree nor Disagree; Disagree; Strongly Disagree*. Forty-five completed questionnaires were received.

SURVEY RESULTS (N=45):

Evaluation criteria	Rating scale				
	Strongly agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The study course / module materials and learning resources contributed to the acquisition of new knowledge and skills	43 %	32 %	13 %	6 %	5 %
The course / module used various teaching/learning methods (e.g. problem-based learning, case studies, project-based activities, creative tasks, group work, etc.)	32 %	42 %	15 %	7 %	4 %
The criteria for assessing the achievement of learning outcomes were clear and understandable	50 %	31 %	11 %	6 %	2 %
The methodological material of the course/module was available in a virtual learning environment (Moodle)	34 %	27 %	14 %	13 %	11 %
Course/module studies promoted personal development	37 %	31 %	20 %	8 %	5 %
Self-study work (integrated project) was beneficial	27 %	43 %	17 %	6 %	7 %
I liked the content of the module (topics, practical and self-study tasks)	32 %	37 %	16 %	8 %	7 %
Lecture time is used effectively	39 %	36 %	13 %	8 %	3 %
Consistent and clear teaching of the module according to the planned plan	40 %	36 %	16 %	5 %	3 %
The relationship between the lecturers and students of the course/module was respectful and ethical; the favourable psychological climate prevailed	51 %	32 %	12 %	5 %	1 %
Students were given feedback on their work (discussing the results of assignments, self-study work, etc.)	37 %	29 %	18 %	10 %	6 %
Helpful and timely consultations	26 %	32 %	34 %	2 %	6 %
I liked the work of the course/module lecturers	47 %	24 %	14 %	11 %	3 %

Tourism and Hotel Management study programme students have a positive perception of the study courses / modules and the quality of their teaching in the spring semester of 2018-2019, as shown by 71% of the students who participated in the survey agreeing with the evaluation criteria. For more information on the measures that have been implemented in response to the views expressed by students, see the *You Said We Did* section.