

PSYCHOLOGY OF COMMUNICATION

Study subject code:

- Abstract:** The aim of the study subject is gain knowledge about main concepts in Psychology and Communication Psychology fields. After the completion of the course students will be familiar with the main concepts and principles of human psyche functioning, would know about how human psyche works, main concepts of communication. They would know how to communicate effectively, how to resolve conflicts and how to communicate in multicultural environment. Also they will know about psychological influence and how to manage it.

2. Volume in credits and hours:

Volume in credits	Lectures	Practical work, (classes, seminars) hours	Tutorials, hours	Self-study, hours	Total hours	Assessment
3	8	16	4	52	80	Project

3. Study subject topics:

No	Course content: the topics	Contact work hours			Self-study	Total hours of academic load
		Lectures	Practical work (classes and seminars)	Tutorials		
1.	Basics of Psychology: main concepts, ideas	1	-	1	1	3
2.	Basic concepts and principles of communication psychology	1	-	1	1	3
3.	Effective verbal communication		2	-	-	2
4.	Principles of Social Perception	1	2	-	-	3
5.	Self-view in communication process	-	2	-	-	2
6.	Importance of Empathy in communication process	-	2	-	1	3
7.	Non-Verbal communication	1	1	-	-	2
8.	Communication and Collaboration in groups	1	2	-	-	3
9.	Conflict resolution	1	2	-	1	4
10.	Peculiarities of Intercultural communication	1	1	-	-	2
11.	Psychological influence	1	2	-	-	3
	Project	-	-	2	48	50
	Total:	8	16	4	52	80

4. Topics of practical-laboratory work:

- Algorithm of conflict resolution;
- Group decision making;
- Communication and collaboration in groups;
- Enhancement of active listening skills;
- Enhancement of empathy skills;
- Enhancement of self-awareness in context of communication;

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Study programme: Sports Management

- Self-regulation and self-management in professional environment;
- Non-verbal communication assessment.

5. Self-study assignment:

Analysis of interpersonal communication in specific organisation context.

6. Assessment system of the learning achievements – summative assessment:

Assessment criteria			
Mid-semester tests		Case analysis (project)	
%	Grade/points	%	Grade/points
50	5	50	5
Total: 100% = 10 points (final grade)			

7. Language of instruction: English.

Lecturer coordinating the subject

Andrius Šmitas