

Period

November – December 2018

Aim

to study mentors' views on the readiness of the students of the study programme of Business English for practical activities

Method

a questionnaire survey conducted during students' internship in a partner organisation. The mentor was asked to assess the student's readiness for the practical activities by a score; define the student's strengths and areas for improvement, and submit recommendations for improving the study programme and students' professional preparation.

Results

42 mentors participated in the survey.
Mentors' average rating on a ten-score scale is **9.11**.

Strengths:

students have excellent skills of communicating with the staff of the organisation and foreign clients, excellent English language skills, and are very good at performing independent tasks.

Remarks:

lack of practical skills in drafting documents and various texts.

Areas for improvement:

improving translation skills (technical English, Lithuanian); reinforcing the skills of dealing with stressful situations.

The results were discussed at a meeting of the academic staff of the Language Centre. A decision was made, if needed, during the internship to offer students consultations of the lecturers teaching other courses (Social Psychology, Business English, CAT Tools), not only the supervisor.